

10 JAN 1991

DEC 28 1990

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1. CASE NO. <div style="font-size: 1.5em; margin-left: 100px;">+ H-8016CAC</div> 900914CCB1681		2. INVESTIGATOR'S ID <div style="border: 1px solid black; padding: 2px; display: inline-block;">8 0 5 5</div>		3. OFFICE CODE <div style="border: 1px solid black; padding: 2px; display: inline-block;">8 0 2</div>		<b>EPIDEMIOLOGIC INVESTIGATION REPORT</b>	
4. DATE OF ACCIDENT <div style="display: flex; justify-content: space-around;"> <div>YR 9 0</div> <div>MO 0 8</div> <div>DAY 1 8</div> </div>		5. DATE INVESTIGATION INITIATED <div style="display: flex; justify-content: space-around;"> <div>YR 9 0</div> <div>MO 0 9</div> <div>DAY 2 7</div> </div>					
6. SYNOPSIS OF ACCIDENT OR COMPLAINT <u>A consumer</u> reported that approximately two hours after her daughter had used a toaster oven to prepare toast and had set its on-off button in the off position this toaster oven made a loud noise and began to emit smoke. No injuries resulted from this accident.							
7. LOCATION (Home, school, etc.) Home-kitchen		8. CITY <div style="border: 1px solid black; padding: 2px; display: inline-block;">1 0</div> Leverette		9. STATE <div style="border: 1px solid black; padding: 2px; display: inline-block;">M A</div>			
10A. FIRST PRODUCT Toaster Oven		<div style="border: 1px solid black; padding: 2px; display: inline-block;">0 2 1 6</div>		11A. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS Model TR20TY2 The Black & Decker Manufacturing Co. Shelton, CT -6484			
10B. SECOND PRODUCT		<div style="border: 1px solid black; padding: 2px; display: inline-block;"> </div>		11B. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS			
12. AGE OF VICTIM <div style="border: 1px solid black; padding: 2px; display: inline-block;">0 0 9</div>		13. SEX (Use numerical code) MALE -1 FEMALE -2 UNKNOWN -3 <div style="border: 1px solid black; padding: 2px; display: inline-block;">2</div>		14. DISPOSITION No injury		15. INJURY DIAGNOSIS No injury	
16. BODY PART No injury		<div style="border: 1px solid black; padding: 2px; display: inline-block;">9 9</div>		17. RESPONDENT(S) (Mother, Friend) Mother (Complainant)		<div style="border: 1px solid black; padding: 2px; display: inline-block;">1</div>	
18. TYPE INVESTIGATION ON SITE 1 TELEPHONE 2 OTHER 3		<div style="border: 1px solid black; padding: 2px; display: inline-block;">2</div>		19. TIME SPENT <div style="border: 1px solid black; padding: 2px; display: inline-block;">0 5 0</div>			
20. ATTACHMENTS No attachments		<div style="border: 1px solid black; padding: 2px; display: inline-block;">0</div>		21. CASE SOURCE Hotline		<div style="border: 1px solid black; padding: 2px; display: inline-block;">0 7</div>	
22. REVIEWED BY <div style="border: 1px solid black; padding: 2px; display: inline-block;">8 3 4 2</div>		<div style="display: flex; justify-content: space-around;"> <div>YR 9 0</div> <div>MO 1 2</div> <div>DAY 0 3</div> </div>					
23. PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY) Telephone CPSC MAY DISCLOSE MY NAME <input checked="" type="checkbox"/> XXX CPSC MAY NOT DISCLOSE MY NAME <input type="checkbox"/>							
24. NARRATIVE (See Instructions on Other Side)  Note: The investigation guideline for portable kitchen appliances was utilized in conducting this investigation. Since the complainant had returned the subject toaster oven to the manufacturer, an attempt was made to contact the retail store where this toaster oven had been purchased and it was found that this retail store had gone out of business. The complainant was unable to locate her correspondence with the manufacturer at this time. She promised to forward copies of this correspondence, if she is able to locate it.				25. REGIONAL OFFICE DIRECTOR REVIEW DATE			
<div style="text-align: right;"> <b>MFR/PRVLR NOTIFIED</b>  <input checked="" type="checkbox"/> No Comments made  <input type="checkbox"/> Comments attached  <input type="checkbox"/> Excisions/Revisions  <input checked="" type="checkbox"/> Firm has not requested further notice  <div style="font-family: cursive; margin-top: 5px;">Jm 11/31/95</div> </div>							

(USE OTHER SIDE AND ADDITIONAL SHEETS IF NECESSARY)

900914CCB1681

PRE-ACCIDENT:

The complainant explained that she had purchased a new Black & Decker toaster oven at the Pay Saver retail store in Holyoke, MA. In August 1988. She added that this toaster oven had always been left plugged into an electrical outlet on her kitchen counter and had been used on a daily basis primarily to toast bread and bagels. She also reported that this toaster oven had always operated satisfactorily and had never been damaged or repaired, prior to the accident date. She further reported that alcohol drugs and environmental conditions were not factors in this accident and, that at approximately 0800 hours on the accident date her nine year old daughter had used this toaster oven to prepare toast and had then shut this toaster oven off. She also reported that her daughter is a normal child, and has no competence reducing conditions.

ACCIDENT:

The complainant stated that at approximately 1000 hours, the subject toaster oven made a loud noise and began emitting smoke.

POST ACCIDENT:

The complainant reported that her husband immediately unplugged this toaster oven, that no damage or injuries resulted from this accident and that an odor of burning rubber and plastic was present in her kitchen following this accident.

The complainant stated that her husband reported this accident to the Black & Decker Manufacturing Co., in Shelton, CT. Via telephone (1-800-231-9786). She added that the subject toaster oven was subsequently returned to The Black & Decker Manufacturing Co. and that this firm reimbursed her family in the amount of their original purchase price for this toaster oven.

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STANDARDS INFORMATION:

The complainant stated that the subject toaster oven was labeled as being listed with Underwriters Laboratories under Standard #228B.

PRODUCT IDENTIFICATION:

The complainant reported that this toaster oven had been purchased new in August 1988 at the Pay Saver retail store in Holyoke, MASS. She explained that this was a standard size toaster oven which bore Model No TR20T~~Y~~2 and which had 2 controls, an off-on button and a rotating dial for setting the oven temperature. In response to my inquiries, the complainant reported that this toaster oven had an approximately 18" long two conductor cord, which was plugged directly into a 120 volt electrical outlet, that oversize food had never been forced into this toaster oven, that she had never noticed any excessive surface temperatures while this oven was operating and that the crumb tray on this toaster oven had been cleaned on a regular basis.

The complainant also stated that her home is approximately 10 years old, that it has copper electrical wiring, which is protected by circuit breakers, and that there was no GFCI on the 110 volt circuit in her kitchen, into which the cord of this toaster oven had been plugged. The complainant did not know if the circuit breaker for this circuit had tripped during this accident.

C'O/dbb

O'Connell  
ACCIDENT INVESTIGATION REQUEST FORM

6 P.I.  
P.A.

Document Number H080160AD

Date of Incident 8/18/90 Category I.D. SECT01

Follow-Up Requested Hazard Analysis Section 15 ☒

Type Follow-Up Requested Telephone Call On-Site ☒

Headquarters Contact Jean Kennedy 492-6608

Assignment Message

Confirm accident scenario. Examine  
& document condition of unit with  
photographs. Collect toaster/oven as  
sample.

Person(s) to Contact Thomas Wolff  
Leverett, MA

Guideline N.A.

Requested By J. Kennedy CCB

Task Number 900914 ~~0000~~ 1681

Assigned to NZ Date 9/14/90

FTM  
Control

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